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T-Mobile: We'll alter G1 early adopter's plans

Operator offers refund after price cut controversy

by Amy-Mae Elliott published on 3 December 2008

Following T-Mobile's price cuts for the Android-based G1 mobile phone that angered early adopters, the operator has told Pocket-lint it will alter price plans for those first customers.

At launch, customers had to sign up for a £40 monthly contract in order to get the phone for free, but is now offered from free on £30 a month contracts.

While industry sources suggest the £10 drop is in an attempt to "overcome fierce competition from other high-end devices", T-Mobile insists that it's not a reaction to poor sales and that the phone is selling well.

A T-Mobile spokesperson has informed Pocket-lint that unhappy early adopters should get in touch:

"If there are customers who bought the device before the price changes and feel that they had to opt for a higher price plan in order to get the T-Mobile G1 for free, they should contact our customer services, who can alter their price plan for them".

