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## Apple blogs about MobileMe service

As per Steve's request

by Amy-Mae Elliott published on 28 July 2008

In a rare move for Apple, the company has begun a blog to keep users updated with the status of the troubled "MobileMe" service.

The opening post, from David G., states: "Steve Jobs has asked me to write a posting every other day or so to let everyone know what's happening with MobileMe, and I'm working directly with the MobileMe group to ensure that we keep you really up to date".

The Apple staffer acknowledges the "pain" caused by the service's teething issues and promises improvements:

"In the 14 days since we launched, it's been a rocky road and we know the pain some people have been suffering. Be assured people here are working 24-7 to improve matters, and we're going to favor getting you new info hot off the presses even if we have to post corrections or further updates later."

The blog reveals that the servers have been given more capacity, over 70 bugs have been fixed and restoring service to the 1% of MobileMe still without full email is the "first priority".

